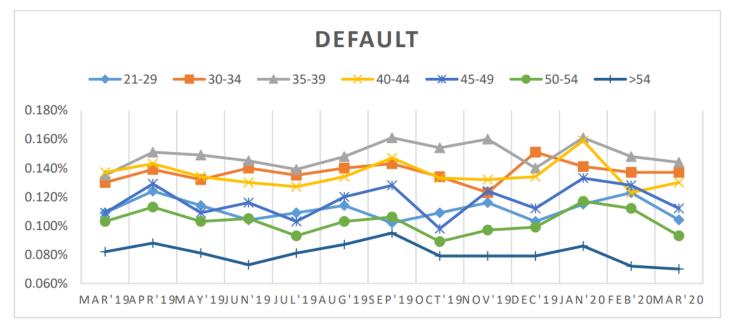


1.1 Current Situation

A Report by Credit Bureau Singapore (CBS) for Q1 2020 shows that on average, there are 0.1% of credit card holders in Singapore defaulting on their payment.

(extracted from https://www.creditbureau.com.sg/pdf/CBS-Consumer-Credit-Index-(CCI)-Q1-2020.pdf)



MONTHLY AVERAGE			
21- 29	0.11%		
30- 34	0.14%		
35- 39	0.15%		
40- 44	0.14%		
45- 49	0.12%		
50- 54	0.10%		
>54	0.08%		

1.2 Problem Statement

Default is a serious credit card status. It affects defaulter's :-

- > standing with that credit card issuer.
- ability to get approved for other credit-based services.

Default loans also cost a lot on a bank due to :-

- ► Increases the Cost of Funds
- ➤ Decreases the Profitability of the Bank
- Decreases the Overall Credit Rating of the Bank

2.1 Data Source

The dataset is from a bank in Taiwan dated Sep 2005.

(extracted from https://www.kaggle.com/datasets/uciml/default-of-credit-card-clients-dataset)

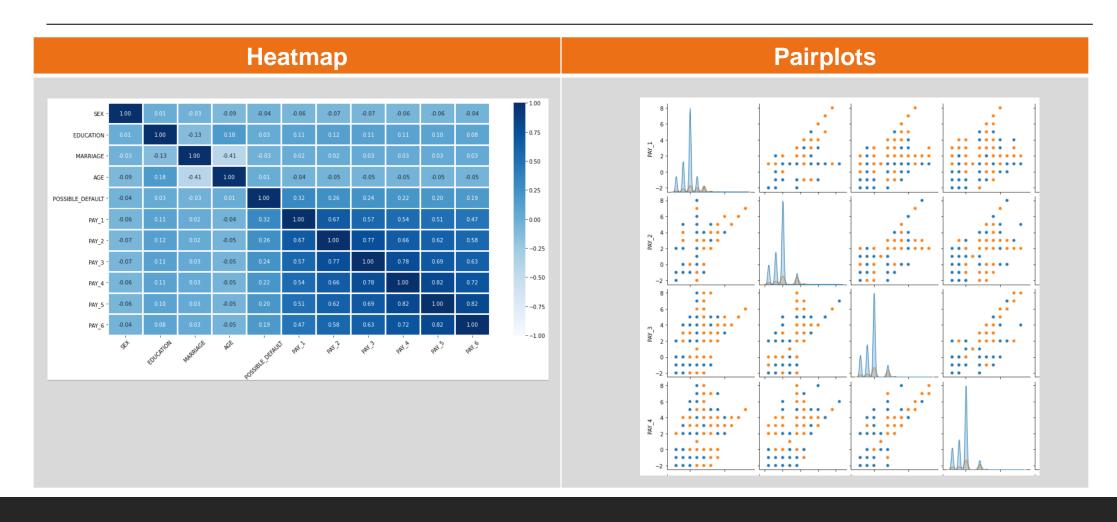
- There are 25 variables.
- ➤ There are 30,000 customers' data.
- > All are numerical data.

```
RangeIndex: 30000 entries, 0 to 29999
Data columns (total 25 columns):
     Column
                                 Non-Null Count Dtype
     ID
                                 30000 non-null
                                                 int64
    LIMIT BAL
                                 30000 non-null
                                                 float64
     SEX
                                 30000 non-null
                                                int64
     EDUCATION
                                 30000 non-null
                                                 int64
                                 30000 non-null
                                                 int64
    MARRIAGE
     AGE
                                 30000 non-null int64
    PAY 0
                                 30000 non-null int64
    PAY 2
                                 30000 non-null
                                                 int64
    PAY 3
                                                 int64
                                 30000 non-null
     PAY 4
                                 30000 non-null
                                                 int64
    PAY 5
                                                 int64
                                 30000 non-null
    PAY 6
                                 30000 non-null
                                                 int64
    BILL AMT1
                                 30000 non-null
                                                float64
    BILL AMT2
                                 30000 non-null float64
                                                 float64
 14 BILL AMT3
                                 30000 non-null
    BILL AMT4
                                 30000 non-null
                                                float64
    BILL AMT5
                                                float64
                                 30000 non-null
    BILL AMT6
                                 30000 non-null
                                                 float64
    PAY AMT1
                                 30000 non-null float64
    PAY AMT2
                                 30000 non-null
                                                 float64
    PAY AMT3
                                                 float64
    PAY AMT4
                                 30000 non-null
                                                float64
    PAY AMT5
                                 30000 non-null
                                                 float64
    PAY AMT6
                                 30000 non-null
                                                float64
    default.payment.next.month
                                 30000 non-null
```

2.2 Data Cleaning

- 1. Rename and Removing columns:-
- PAY_0 -> PAY_1. default.payment.next.month -> POSSIBLE_DEFAULT
- > Fields for PAY_AMT and BILL_AMT are dropped.
- 2. Handling Missing Data:-
- > There are no missing data
- 3. Remove/Replace Outliers
- > Fields EDUCATION and MARRIAGE have data out of the nominal range
- 4. Check Duplicates
- There are no duplicates from original data set.

Correlationships between Fields

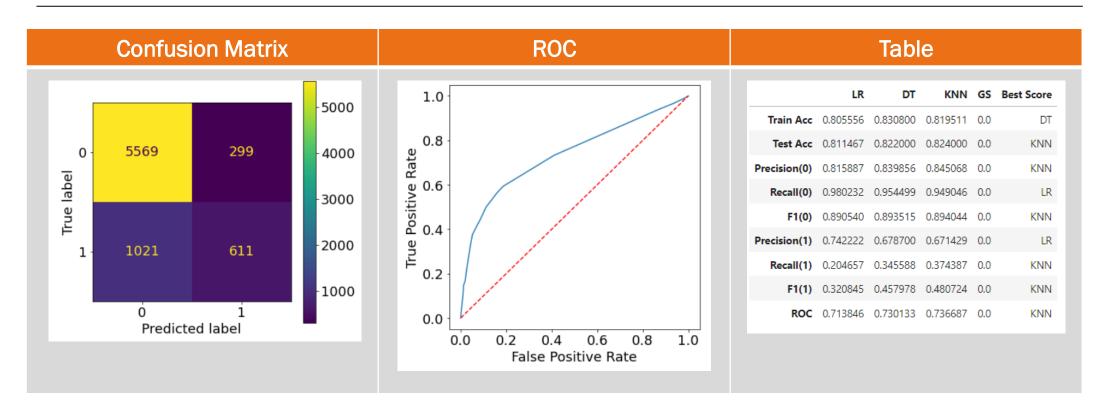


3. Data Mining & Data Analytics

- 1. Training (75%) and Test (25%) sets
- 2. Three predictive models are used.
 - Logistic Regression
 - Decision Tree
 - K-Nearest-Neighbors
- 3. Nine criterion for comparison.

Training Accuracy, Testing Accuracy, Precision(0), Recall(0), F1(0), Precision(1), Recall(1), F1(1), ROC.

3.1 Generate Criterion for Comparison



Selected model :- K-Nearest-Neighbors

3.2 Tuning Hyperparameter

- GridSearchCV to tune KNN with the following parameters :
 - n_neighbors: list(range(20,25)),
 - weights: ('uniform', 'distance'),
 - algorithm: ('ball_tree', 'kd_tree')
- Optimised KNN fared better in Training Accuracy.
- Original KNN fared better in most other criterion.
- Original KNN is the preferred model.

	KNN	GS	Best Score
Train Acc	0.819511	0.820222	GS
Test Acc	0.824000	0.822400	KNN
Precision(0)	0.845068	0.842081	KNN
Recall(0)	0.949046	0.951431	GS
F1(0)	0.894044	0.893423	KNN
Precision(1)	0.671429	0.672414	GS
Recall(1)	0.374387	0.358456	KNN
F1(1)	0.480724	0.467626	KNN
ROC	0.736687	0.736687	KNN

3.3 Interpretation of Results

- 1. Train Acc -> The model is able to correctly classified 82% of the training data.
- 2. Test Acc -> The model is able to correctly classified 82% of the testing data.
- 3. Precision(0) -> For all the predicted POSSIBLE_DEFAULT=0, the model is able to correctly predict 85% of them
- 4. Recall(0) -> For all the outcome POSSIBLE_DEFAULT=0, the model is able to correctly predict 95% of them
- 5. F1(0) -> Score of 89% shows that the model is able strike good balance between Sensitivity and Precision for POSSIBLE DEFAULT=0
- 6. Precision(1) -> For all the predicted POSSIBLE_DEFAULT=1, the model is able to correctly predict 67% of them
- 7. Recall(1) -> For all the outcome POSSIBLE_DEFAULT=1, the model is able to correctly predict 37% of them
- 8. F1(1) -> Score of 48% shows that the model is average in balance between Sensitivity and Precision for POSSIBLE_DEFAULT=1
- 9. ROC -> The score of 73% shows that the model is fairly good at classifying POSSIBLE_DEFAULT=0 and POSSIBLE_DEFAULT=1 correctly

4. Conclusion

- 3 models (KNN, LR, DT) are used to predict whether a customer will default on his next credit card payment.
- Heatmaps and charts are used to get a visual feel of how the fields are correlated to each other.
- Nine criterions are used to evaluate which model is more suitable. (Training Accuracy, Testing Accuracy, Precision(0), Recall(0), F1(0), Precision(1), Recall(1), F1(1), ROC)
- KNN has been found to be a more suitable for this dataset.
- Logistic Regression and Decision Tree was also implemented but both did not matched up to KNN.
- KNN with optimised hyperparameter performs better for accuracy of the training set but is not as good for most criterions generated from the test set. This could be due to overfitting.

THE END